

### Mutual of Omaha Short-Term Disability Claim Form

Instructions to Complete:

Please complete the attached claim form sections:

- Section 1: Employee Statement
- Authorization to Release Personal Information
- Authorization to Disclose Health Information to My Employer
- Electronic Funds Transfer (EFT) Authorization

Please give your physician the attached claim form sections to complete:

• Section 3: Attending Physician's Statement (2 pages)

All forms once completed, should be returned to Campus Benefits for processing.

- Scan and email to mybenefits@campusbenefits.com
- Upload securely through the secure link on the benefits website. (<u>https://www.stoneschoolsbenefits.com/contact-campus</u>)
- Fax to Campus Benefits at 770-394-0333

\*Campus Benefits will work with your employer to obtain the employer section.

For questions, please feel free to reach out to Campus Benefits. Phone: 866-433-7661, opt. 5 Email: <u>mybenefits@campusbenefits.com</u>



Underwritten by United of Omaha Life Insurance Company Mutual of Omaha Insurance Company Mutual of Omaha Affiliates 3300 Mutual of Omaha Plaza Omaha, NE 68175-0001 Toll Free (800) 877-5176 Fax (402) 997-1865 Email newdisabilityclaim@mutualofomaha.com

## A Guide for Successfully Completing the Group Short-Term Disability Claim Form

Mutual of Omaha appreciates the opportunity to provide you with valuable income protection. We rely on the information you provide on this form to effectively determine if you qualify for group short-term disability benefits.

This guide provides information and instruction to help you successfully complete and submit the claim form. Please consult your employer/benefits administrator if you need assistance in providing information for the form.

## Important Tips for Paper Copy Submission

- Prior to submission, make sure you have provided all required information and answered all questions completely and accurately. If information is missing or cannot be read, the processing of your form will be delayed.
- The following guidelines provide valuable information to help you successfully complete the form.
- Please make a copy of the completed form for your records before submitting it to Mutual of Omaha/United of Omaha.

#### **Required Fraud Warnings**

Before completing the claim form, please read the Required Fraud Warnings listed on the following page.

#### **Guidelines for Section 1: Employee Statement**

This section is to be completed by the Employee. Dates should include the month, date and year. In order to be considered complete, the form must be signed by you.

- Group ID Number for your Employer will consist of eight characters, beginning with "G000" and followed by four additional letters or numbers specific to your Employer.
- Job Title is the title of your position held with the Employer.
- The Hours Worked per Week is the number of hours you worked per week for the Employer.
- Height should be provided in feet and inches.
- Weight should be provided in pounds.
- Dominant Hand indicates whether you are primarily right- or left-handed.
- Date of Disability is the first day you were absent from work because of the disabling condition.
- Date First Treated is the date you first sought medical care because of the disabling condition.
- Other Income means money you are currently receiving or have applied to receive from any source in addition to your claim for disability benefits with Mutual of Omaha/United of Omaha.
- Medical records from your providers may be needed in order to make a determination on your claim. A completed authorization form will be needed to obtain them. To avoid any additional delays in the claim, please be sure to complete and submit the authorization forms with your claim application.

#### Authorization to Disclose Personal Information & Authorization to Disclose Health Information to My Employer

Both authorizations are to be completed by the Employee. Dates should include the month, date and year. In order to be considered complete, the form must be signed by you or your legal representative.

- By signing the authorization, you are applying for short-term disability benefits with Mutual of Omaha/United of Omaha and are agreeing to allow disclosure of personal information to the necessary parties for the purpose of claim processing.
- If the name associated with any of your medical records differs from the name provided on the form, provide any alternate names. This might occur in the event of a name change due to marriage or adoption.

# Guidelines for Section 2: Employer's Statement Employer Will Complete this portion

This section is to be completed by the Employer. Dates should include the month, date and year. In order to be considered complete, the form must be signed by the Employer.

- Group ID Number consists of eight characters, beginning with "G000" and followed by four additional letters or numbers.
- Date Covered Under This Plan indicates the date in which the Employee's coverage became effective.
- Please include copy of Employee's enrollment form, if applicable.

#### **Guidelines for Section 3: Attending Physician's Statement**

This section is to be completed by the Attending Physician. Dates should include the month, date and year. In order to be considered complete, the form must be signed by the Attending Physician.

# **Fraud Warnings**

### Required Fraud Warnings (State specific warnings apply to the resident of such state)

**Fraud Warning:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Alabama:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

Arkansas/Kentucky/Louisiana/Maine/New Mexico/

**Ohio/Tennessee:** Any person who, with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**California:** For your protection, California law requires the following to appear on this form. Any person who knowingly presents false or fraudulent information to obtain or amend insurance coverage or to make a claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

**District of Columbia:** WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Kansas:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties as determined by a court of law.

**Maryland:** Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison. **New Jersey:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**New York:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**Oregon:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which may be a crime and may subject such person to criminal and civil penalties.

**Puerto Rico:** Any person who furnishes information verbally or in writing, or offers any testimony on improper or illegal actions which, due to their nature constitute fraudulent acts in the insurance business, knowing that the facts are false shall incur a felony and, upon conviction, shall be punished by a fine of not less than five thousand (5,000) dollars, nor more than ten thousand (10,000) dollars for each violation or by imprisonment for a fixed term of three (3) years, or both penalties. Should aggravating circumstances be present, the fixed penalty thus established may be increased to a maximum of five (5) years; if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

**Rhode Island:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information on an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Vermont:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claims containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto may be committing a fraudulent insurance act, which may be a crime and may subject such person to criminal and civil penalties.

**Virgin Islands:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal penalties.

**Virginia:** Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may have violated state law.

## Short-Term Disability Claim Form

#### Section 1 - Employee Statement (Answer all questions to avoid delay)

Current Employer's Name		Group ID	Number Jo	b Title	Hours Worked per Week
Employee Name					
Employee Address		Employee City		Employee State	Employee ZIP
Employee (Area Code) Home Telephone N	umber Employed	e (Area Code) Cellular Telepho	one Number	Employee Social Secur	rity Number
Employee Email Address					
Employee Date of Birth Height	Weight	Dominant Hand:	□ <mark>Male</mark> □ Female	Single	Uidowed Divorced
First date you were first unable to work?	Date	e First Treated	Estima	ted Return to Work Date	2
Nature of illness and when symptoms first Was the disability work related?	No	Have you filed	a workers' compo	ensation claim? 🖵 Yes	No
Was disability related to a motor vehicle ac	ccident or is another t	hird party liable?	No		
Physician's Name		Physician's S	pecialty	Telephone (	)
Physician's Address				Fax ( )	een by this physician
				-	
Physician's Name		Physician's S	pecialty	From Telephone (	)
		<b>,</b>		Fax ( )	
Physician's Address				Date(s) you were s	een by this physician
				From	To
Physician's Name		Physician's S	pecialty	Telephone (	)
-		-		Fax ( )	
Physician's Address				Date(s) you were s	een by this physician
				From	То
Name of Hospital		Department	of Treatment	Telephone (	)
				Fax ( )	
Hospital's Address				Date(s) you were t	reated at the hospital
				From	To
Source of Income (Check all benefits you a					
	State Disability Pension Retiremer	Unemplo		State Paid Family	or Paid Medical Leave
	Pension Retirement				
	Short-Term Disability				
*Medical records from your providers may obtain them. To avoid any additional delay	be needed in order to	o make a determination on you			
Information For Tax Withholding	ould Mutual of Omah	a / I Inited of Omaha withhold	income taxos fron	vour benefit chocks?	
If <b>Yes</b> , how much should be withheld from			.00	ryour benefit checks!	
Overpayment Notice: Should you become		-		Omaha Insurance Comp	any (Mutual) or Unite

**Overpayment Notice:** Should you become overpaid at any time during the duration of this claim we, Mutual of Omaha Insurance Company (Mutual) or United of Omaha Life Insurance Company (United), will request reimbursement of the overpaid amount. This amount is equal to the net benefit you received and any Federal Income Tax paid on your behalf for any time prior to current tax year. Your signature on the claim form authorizes Mutual or United to recover any overpaid Medicare and/or Social Security Tax that was paid on your behalf and certifies you will not attempt to recover a refund or credit of the Medicare and/ or Social Security Tax with any Form W-2C that is furnished to you based on recoveries received.

#### Signature (Required for all claims.)

X

Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

The above statements are true and complete to the best of my knowledge and belief.

Date

## **Authorization to Release Personal Information**

1. I (the undersigned) authorize any physician, medical or dental practitioner, pharmacist, other health care provider, hospital, clinic, or medical facility, insurer, reinsurer, insurance services support organization, employer, government agency, consumer reporting agency, or insurance policy or benefit plan administrator to release records containing the Personal Information of:

Name of Claimant					
		(Last)	(First)		(Middle)
Date of Birth	/	/	Social Security Number	-	-

This medical or health information may include information on the diagnosis and treatment of mental illness, alcohol, and drug use. This also may include information on the diagnosis, treatment, and testing results related to HIV, AIDS, and sexually transmitted diseases, unless otherwise restricted by state law.

#### 2. Personal Information to be released:

- data or records regarding my medical history, treatment, prescriptions, consultations (including medical and psychological reports, records, charts, notes (excluding psychotherapy notes), X-rays, films or correspondence, and any medical condition I may now have or have had;
- any information regarding insurance or benefit plan coverage, claims or benefits; and/or
- any information, data or records regarding my activities (including records relating to my Social Security, Workers' Compensation, retirement income, financial information, earnings and employment history)

### 3. You may release my Personal Information to:

Group Disability Management Services Mutual of Omaha Insurance Company/United of Omaha Life Insurance Company 3300 Mutual of Omaha Plaza Omaha, NE 68175-0001 or Fax: 402-997-1865 or Email: newdisabilityclaim@mutualofomaha.com

- 4. I understand my Personal Information will be used by Mutual to evaluate my claim for benefits, or as required or permitted by law, and that if I refuse to sign this Authorization, my claim for benefits may not be paid. I also authorize Mutual to release my Personal Information as follows:
  - to its reinsurer, or other persons or organizations performing business, legal or insurance support services in connection with my claim(s); or
  - to a vendor specializing in the application for Social Security Disability Benefits; or
  - to vendors/consultants providing me with wellness, disability or leave related services as part of an employer sponsored benefit plan; or
  - for self-insured disability plans only, to my employer; or
  - for fully insured plans to my employer for use in discussions with Mutual regarding my functional capacity, and any related restrictions and limitations, in order to facilitate my return to work; or
  - as otherwise required or permitted by law or as I further authorize
- 5. I understand my Personal Information may be subject to re-disclosure by the recipient and may no longer be protected by federal or state law.
- 6. I understand that I may revoke this Authorization at any time by providing a written request to Mutual at the address above. If I revoke this Authorization, it will not affect any use or disclosure of Personal Information that occurred prior to Mutual's receipt of my revocation. If written revocation is not received, this Authorization will remain valid until 24 months after the date signed.
- 7. I understand that I am entitled to receive a copy of this Authorization and that a copy is as valid as the original.

### RETAIN A SIGNED COPY FOR YOUR RECORDS

Name(s) used for records (if different than the name below):

#### Signature of Claimant

If Applicable: I am the legal representative of the Claimant and I am authorized to grant permission on behalf of the Claimant.

Printed Name of Legal Representative\_\_\_\_

Signature of Legal Representative\_\_\_\_\_

Type of Legal Representative \_\_\_\_\_

THIS AUTHORIZATION COMPLIES WITH HIPAA AND OTHER FEDERAL AND STATE LAWS

Date

# Authorization to Disclose Health Information to My Employer

I authorize Mutual of Omaha Insurance Company and United of Omaha Life Insurance Company to disclose health information about me to my employer, and to my employer's broker. I understand that this information will be used by my employer, and its broker, to monitor and manage the disability benefits program provided under my Group disability policy. I also understand that my employer and its broker will use the information solely for the purposes of auditing disability benefits paid, providing claims assistance, determining waiver or discontinuance of premium deductions, and coordinating with other subsidized salary continuance plans my employer may offer.

The health information which may be disclosed pursuant to this authorization includes such items as medical history, mental and physical condition, prescription drug records and alcohol or drug use.

I understand that I may refuse to sign this authorization.

This authorization will remain in effect for 24 contiguous months from the date I sign it. I understand that I may revoke this authorization at any time. If I would like to revoke this authorization, I should send my revocation request to:

### ATTN: Group Disability Management Services Mutual of Omaha Insurance Company/United of Omaha Life Insurance Company 3300 Mutual of Omaha Plaza Omaha, NE 68175-0001

Or Fax 402-997-1865

Or

Email newdisabilityclaim@mutualofomaha.com

I also understand that any revocation of this authorization will not affect any use or disclosure of health information that occurred prior to receipt of my revocation.

I understand that I am entitled to receive a copy of this authorization. A copy of this authorization is as effective as the original.

(Printed Name and Address)

<b>C</b> ·	
5	gnature
5	gnature

Date

**If Applicable:** I am the legal representative of the person whose financial and health information is to be disclosed, but I am authorized to grant permission on behalf of that person.

Or

Printed Name of Legal Representative
Signature of Legal Representative
Type of Legal Representative
Date

RETAIN A SIGNED COPY FOR YOUR RECORDS

# **Electronic Funds Transfer (EFT) Authorization**

### **Direct Deposit of Benefit Payments**

I understand that by completing this form, I am authorizing United of Omaha Life Insurance Company to directly deposit into my bank account via Electronic Funds Transfer (EFT) payment(s) due to me under a contract issued or administered by United of Omaha to my financial institution with the information provided below, for credit to my account. I represent that the bank information listed below is not affiliated with a prepaid banking card or a non-standard checking/savings account, and I understand that such prepaid banking card or non-standard checking/savings accounts are not accepted by United of Omaha.

Furthermore, I authorize and direct the bank to charge said account or the account of my estate for any payment made in error as determined by United of Omaha and to refund any such payment made subsequent to my death or made in error and to refund any such payment to United of Omaha upon its written request to the bank.

I further understand and agree that it is my responsibility to ensure that all bank information reported on this form is accurate and correct for the appropriate deposit of my payment(s) and that United of Omaha can rely on this information and will have no obligation to ensure the correctness of the information. Completion of this form is not a guarantee that benefits will be paid. I further understand and agree that any payment(s) made into an incorrect bank account (including, without limitation, to a prepaid banking card or non-standard checking/savings account, both of which are not accepted by United of Omaha) pursuant to the information reported on this form, will be forfeited by me and that United of Omaha has no obligation to retrieve those funds or make replacement payment(s) to me.

I further understand and agree for myself, my heirs, executors and estate to indemnify and hold United of Omaha harmless from any and all loss or damage of any nature whatsoever, including costs or attorney's fees incurred by reason of said bank acting pursuant to this Authorization.

I further understand and agree that United of Omaha is not responsible for any bank charges or other costs associated with or arising out of this agreement.

I further understand that if my bank is not able to accept EFTs, checks will be mailed to my residence.

I reserve the right to revoke and cancel this authorization. Such revocation and cancellation shall be effective within 5 business days following United of Omaha's receipt of the notice.

Payee Information	Bank Information
Full Name	Bank Name
Address	Address
Address	Address
City	City
State and ZIP Code	State and ZIP Code
Telephone Number ( )	Telephone Number ( )
Social Security Number	Account Number
Policy Number	Bank ABA Routing/Transit Number
Claim Number	<ul> <li>Checking</li> <li>Check only one)</li> <li>Prepaid banking cards and non-standard checking/savings accounts not permitted.</li> </ul>
Payee Number (for office use only)	Approved By/Date (for office use only)

Payee Signature

### **Contact Information**

X

Please attach EITHER **a voided check for checking** OR **a deposit slip for savings** and return with this form to:

United of Omaha Life Insurance Company HO8W-GDMS 3316 Farnam Street Omaha, NE 68172-7420 You may also fax to 402-997-1865 or email to submitgrpdisinfo@mutualofomaha.com

Should you have any questions regarding EFT, please feel free to contact our customer service representatives toll free at **1-800-877-5176** (Monday – Thursday 7 a.m. – 5:30 p.m. and Friday 7 a.m. – 5 p.m. CST).

Date

#### Section 3 - Attending Physician's Statement (Answer all questions to avoid delay)

3300 Mutual of Omaha Plaza, Omaha, NE 68175-0001 | Fax: (402) 997-1865

Employer Name			Group ID Number	
Name of Patient (Last, First, MI) - Please Print		Date of Birth	Employee's Phone Nu	mber
Employee Address	Employee City	E	Employee State	Employee ZIP
Diagnoses		ICD-10 Code(s		
Symptoms		Date symptom	first appeared	
Initial date of treatment	Last date of treatment	Next da	te of treatment/office vis	sit
<mark>Is disability due to:</mark> 🖵 Accident/Injury 🛛 🖵 Sickr	ness Is the disa	<mark>bility work related?</mark> 🔲 Ye	es 🔲 No	
If applicable, list the surgical code(s)/procedure(s	<ul> <li>Describe fully and provide dates, if a</li> </ul>	any.		

Date of Last Monthly Period	Expected Date of Delivery	Expected Type of Delivery:
		Vaginal Cesarean Section
Actual Date of Delivery	Actual Type	of Delivery:
	Vaginal	Cesarean Section

			<b>0</b> • • • • • •
Was the patient treated in an Emergency Room?  Yes No	Date treated	Name of Hospital	Name of Physician
Did another physician treat or will be treating the patient? Yes No	Date treated	Physician's Name and A	ddress
Was the patient hospital confined?	Date Confined In Hosp	ital: To	Name of Hospital
Did patient have outpatient surgery in a or ambulatory surgical center? $\Box$ Yes	hospital Date of S	Surgery	Name of Facility

#### **Functional Limitations – Abilities**

Indicate frequency per day the listed activity can be performed. Indicate longest single time duration each activity can be performed.

(n = never, o = occasional, f =	= frequent, c = constant)		
Lifting	Carrying	SittingKneeling	R: Finger Dexterity
1-5 lbs.	1-5 lbs.	Total time on feet	L: Finger Dexterity
6-10 lbs.	6-10 lbs.	StandingInside	R: Below Shoulder
11-25 lbs.	11-25 lbs.	Walking	L: Below Shoulder
26-50 lbs.	26-50 lbs.	BendingOutside	R: Above Shoulders
51-100 lbs.	51-100 lbs.	SquattingWorking with Others	L: Above Shoulders
Over 100 lbs.	Over 100 lbs.	StoopingOther (explain)	

Please notify us if the Employee returns to work after the submission of this form.

#### Mental Limitations - Abilities

Please check off the appropriate response of the person's ability to adapt to these specific job situations at this time.

	Unlimited	Somewhat Limited	Markedly Limited	Unable to Perform
Follow work rules	. 🗖			
Perform repetitive, or short cycle work	. 🗖			
Perform at a constant pace	. 🔲			
Maintain attention and concentration	. 🔲			
Perform a variety of duties	. 🗖			
Understand, remember and carry out complex job instructions	. 🔲			
Attain set limits and standards	. 🗖			
Relate to coworkers	. 🔲			
Interact with supervisors	. 🔲			
Interact with the public/customers	. 🗖			
Use judgment and make decisions	. 🗖			
Direct, control or plan activities of others	. 🔲			
Influence people in their opinions, attitudes and judgments	. 🗖			
Expressing personal feelings	. 🗖			
Work alone or apart in physical isolation from others	. 🗖			

What functions of the person's own/usual occupation is the person unable to perform? (Please provide rationale here, if not already provided.)

What functional restrictions have been placed on this person?

When do you expect the patient to return to prior leveling functioning?
Would you recommend vocational rehabilitation for this patient? 🛛 Yes 🖓 No
The patient has been continuously disabled (unable to work) from to to
The patient should be able to work:       □ Full-time       □ Part-time on or a specific date is unavailable, in:         □ 1 month       □ 1-3 months       □ 3-6 months       □ Other (please specify)
What is your treatment plan for the patient's return to work or return to prior level function?

Name of the Attending Physician - Please Print	Specialty/Degree(s)	Tax Identification Number
Address (No., Street, City, State ZIP)	(Area Code) Telephone Number	(Area Code) Fax Number
If necessary, whom can we contact at the attending physician's office for additional inform	nation?	
Name	(Area Code) Telephone Number	
Signature of Attending Physician		Date

Please notify us if the Employee returns to work after the submission of this form.