



Mutual of Omaha Life Insurance Claim Instructions

Life insurance claims can be submitted online through the Mutual of Omaha website, over the phone, or with the attached claim forms.

Option 2: Begin the claim process over the phone with Mutual of Omaha

- Call 800-775-8805
 - Mutual of Omaha's Customer Service Hours:
 - Monday – Thursday: 7:00 am to 5:30 pm CST
 - Friday: 7:00 am to 5:00 pm CST
- You will need the following information to begin:
 - Policy Holder Name: Stone County School District
 - Group Policy Number: G000CD5F
 - Death Certificate or Online Obituary

Important Notes: Please notify Campus Benefits if you have electronically submitted the claim, so we can follow-up with your employer for their portion.

For questions, please feel free to reach out to Campus Benefits.

Phone: 866-433-7661, opt. 5

Email: mybenefits@campusbenefits.com